

To whom it may concern

GENEVA, 13 March 2020 – L'OCCITANE Group wishes to advise that one of its employees at the L'OCCITANE en Provence store in Lausanne, Switzerland has been diagnosed with the COVID-19. The affected employee is at home and reported to be stable. The health and safety of its employees and its customers is L'OCCITANE's number one priority. The Group is providing all possible support to its employees through this difficult time.

The Lausanne store remains closed for deep cleaning and disinfection. It will be reopened as soon as these procedures have been completed, staffed by Beauty Advisors with no known exposure to COVID-19. The affected employee has not been in the shop since Saturday, 7 March. For precautionary reasons, co-workers who had contact with this colleague have self-isolated for five days according to the Swiss Federal Office of Public Health's recommendations. Business partners will be informed.

As a global company with a presence in 90 countries, the current coronavirus outbreak is a major concern for us, and we take this situation very seriously. We are working closely with our employees worldwide to maintain the highest possible levels of health and safety for our employees and customers.

For precautionary reasons, and to restrict the further transmission of the virus, the Group introduced the following protective measures for all of our employees worldwide, applicable at least until 31 March 2020:

- Suspend all international business travel, as well as domestic travel between sites ;
- Cancel all participation in external events (conferences, exhibitions, seminars...);
- Postpone or use teleconferencing alternatives for meetings with external partners;
- Two weeks of self-isolation for employees who have travelled to or have been in prolonged contact with people who have travelled to/from/within the most affected regions in the past 15 days.

L'OCCITANE Group will continue to monitor the situation closely to maintain the highest possible levels of health and safety for its employees and customers, and will update its measures and recommendations accordingly.

#END#

Media contact

L'OCCITANE Group, Marianna Fellmann
+41 (0)22 561 09 30 | groupcommunication@loccitane.com

L'OCCITANE en Provence, Patricia Montésinos
+33 (0)6 85 67 24 34 | Patricia.MONTESINOS@loccitane.com

About the L'OCCITANE Group

The L'OCCITANE Group is an international group that manufactures and retails beauty and well-being products that are rich in natural and organic ingredients. A global leader in the premium beauty market, the Group has more than 3,400 retail outlets, including 1,572 owned stores, and is present in 90 countries. Through its six brands – L'OCCITANE en Provence, Melvita, Erborian, L'OCCITANE au Brésil, LimeLife and ELEMIS – the Group offers new and extraordinary beauty experiences, using high-quality products that respect nature, the environment and the people in it.

