L'OCCITANE PHILANTHROPY REPORT 2011-2012



Fondation L'OCCITANE

A view of tomorrow

A WORD FROM THE FOUNDATION'S PRESIDENT

During the year 2011-2012, the philanthropic policy of L'OCCITANE was led by one motto: "think global".

By publishing for the first time a global L'OCCITANE philanthropy report, we wanted to present the commitments of the brand through its Foundation, its desire to deepen its roots with Provence and its wish to act in the subsidiaries' countries.

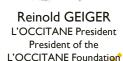
This year was also a year of novelties.
The L'OCCITANE Foundation launched two important projects. Its first solidarity soap for literacy programs for women of Burkina with Aide et Action.

A new project to fight against avoidable blindness in Burkina Faso led by NGO Orbis in Koudougou.

The subsidiaries are also increasingly involved with the Foundation on the support for the visually impaired. This year, over 10 subsidiaries led their own project on the field.

2011-2012 was also the year of the exceptional mobilization of the L'OCCITANE employees and shareholders for the victims of the earthquake in Japan.

After 30 years of commitment, we keep on strengthening our values and working together to give a sense for tomorrow.



Agenda:

- I. The L'OCCITANE Foundation projects
 - a) Economic emancipation of women
 - b) Support to the visually impaired
- II. Subsidiaries commit for sight
- III. Special project: commitment to Japan
- IV. Philanthropy in Provence

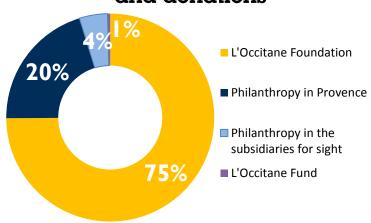
Philanthropic Resources

In 2011-2012, L'OCCITANE Group dedicated 0.23% of its turnover to philanthropic activities.

Total of Resources for philanthropy for L'OCCITANE: 1,822,956€

including a supplementary voluntary contribution of L'Occitane for the functioning costs

Group Philanthropic Expenditures and donations



On top of this budget, the employees and the shareholders personally donated 2 million euros to L'OCCITANE Fund to support Japan after the tsunami in 2011.



Zoom on L'Occitane Foundation budget			
TOTAL	ANNUAL DOTATION BY THE COMPANY	800,000€	
RESOURCES	SOLIDARITY PRODUCTS	210,609€	
!	CURRI EMENITARY DONATION BY THE		

1,370,797 €

SUPPLEMENTARY DONATION BY THE **COMPANY** and bank interests

L'OCCITANE supplementary voluntary contribution

306, 715 €

(advantage in nature: team, rent, consultant)

53,473€

71,559€

TOTAL **EXPENDITURES** & DONATIONS

DIRECT DONATIONS TO THE PROJECTS

657,731€

1,112,129€

FOLLOW UP EVALUATION OF THE PROJECTS COMMUNICATION

14,133 € 61,991€ 306, 715 €



258,669€

REMAINING

FUNDS 2011-2012

dvantage in nature: team, rent, consultant.

FUNCTIONING COSTS

Note: 188,279€ were the remaining funds for 2010-2011 which makes a total envelop of 446 947€ available. 2 major projects planned on 2011-2012 were postponed on 2012-2013. So next year is a very promising year with all the projects coming and a stronger impact on the ground.

Zoom on the Foundation projects

Economic emancipation	n of women	
Literacy	Aide et Action	Follow-up for the literator for the centers and the
	Nord et Sud	Training for Burkinabe
		4 I T

Burkina Entrepreneurs du Monde

racy project, subsidies e training APNEF

258,000 5.000 33.408

Training for entrepreneurs and microcredit FAA I TUORA

e to create soaps

Faso Purchase of bikes for women **Entrepreneurship** Coordination Parrainages Sponsorship of women's projects Maison de l'Entreprise du Burkina Award for a women entrepreneur in Burkina Faso Faso **Total**

10.000 6,500 10,000

323,908 15,000

Professional Integration Fight against

Total

Support to visually impaired people Centers for professional Training for well-being practitioners reinsertion and Easy Life France Grants, GIAA, Sidvem, Uptih impaired Retour d'Image

A 4 years project to fight against blindness Burkina **ORBIS** Faso Ordre de Malte Cataract surgeries avoidable Scientist award for the fight against avoidable blindness Other L'OCCITANE Sight Award blindness

Grants for the professional training of visually Creation of a training in audiodescription

28,500 23,714 210,609 10,000

50 000

334.823





Economic emancipation of women

Literacy

Partnership with "Aide and Action" Intervention zone: Center West of Burkina

Faso (provinces of Boulkiemdé, Sanguié, Kadiogo,

Houet, Sissili, Nahouri, Ziro)

Budget in 2011-2012: 258,500 €

Website: www.aideetaction.com

Since 2006, the L'OCCITANE Foundation has been committed to advancing literacy for women in Burkina Faso. In 2009, it created a partnership with the French NGO, Aide et Action to launch literacy programs for Burkinabe women.

The women who participate in this program learn how to read and write thanks to the "Reflect Method". This method centers around discussions about themes from daily life, making literacy lessons more accessible and relevant.

Impact

In 2011-2012: More than 800 women were taught to read and write and 30 centers received help (for their opening, functioning and/or construction)

Since 2006: more than 1,900 women have been taught how to read and write

Solidarity Soap

Every year in March, L'OCCITANE celebrates the International Women's Day by selling solidarity soaps in stores. The packaging of these soaps is inspired by the colorful dresses worn by Burkinabe women during Women's day.

The soaps are manufactured in co-development with a Burkinabe workshop and 100% of the proceeds from the soaps are donated to Aide et Action.



Entrepreneurship

Since 2009, the L'OCCITANE Foundation has supported the NGO Entrepreneurs du Monde. Working together, they promote female entrepreneurship through capacity building and access to microcredit. Intervention zone: Center of Burkina Faso

Impact

Over 2,600 women have had access to credit. 98% of these women were able to pay back their credit

Microcredit and trainings (2010-2013)

Budget in 2011-2012: 33,408 €

Partner: Entrepreneur du Monde

Website: http://www.entrepreneursdumonde.org

Other projects

Pépite Award

Budget 2011-2012: 10,000 € Project: With this award, the laureate scales up her business and gets advices from the House of Entrepreneurs.



Nord et Sud

Budget 2011-2012: 5,000 € **Project:** Its project is based on the know-how of the L'OCCITANE employees, who will provide trainings to enable women to learn how to produce shea butter soaps and develop an income generating activity.

Fondation L'OCCITANE



Support to the visually impaired

Professional integration in France

Grants to facilitate employment

Number of grantees in 2012:13 Budget: 25 000 € & Maximum grant: 2,500 €



Because many visually impaired people have financial difficulties that prevent them from choosing the training they want, the L'OCCITANE Foundation launched in 2011 the Grants for the Training and Employment of the Visually Impaired.

The grantees are selected by juries composed by L'OCCITANE employees, members of the Foundation and members of GIAA.

The juries select the candidates according to their motivation, the adequacy of their professional project to the job market and their financial difficulties.

The associations UPTIH and GIAA accompany some trainees on how to improve their oral skills or business plans.

Fight against avoidable blindness

Eye care in Burkina Faso

Since 2011, the Foundation has supported the development of a project that will fight avoidable blindness in Koudougou, a city in the west of Burkina Faso, working in partnership with the "Amitié" Hospital.

The goal of this project is to strengthen local and independent structures in order to offer quality ophthalmologic care. To accomplish this the Foundation has partnered with a variety of NGO's, including an established partner - Orbis. From 2006 to 2011 the Foundation worked with Orbis towards avoidable blindness in Bangladesh.

For this new project, Orbis led a RAAB study (Rapid Assessment for Avoidable Blindness). This study is a diagnostic assessment of the situation in Koudougou and the surrounding area. It underlines the priorities in the field and expectations of the beneficiaries.

Avoidable blindness in Koudougou

Budget 2011-12: 210,609 €

Partner: Orbis



Other projects

L'OCCITANE Sight Award

Budget 2011-2012: 50,000 €
Project: Reward a scientist for his research on avoidable blindness in developing countries. Volker
Klauss was selected for its project on the glaucoma. See more



Order of Malta

Budget 2011-2012: 10,000 € Project: Cataract surgeries in Burkina Faso where 65% of cases of blindness are due to this disorder.



Subsidiaries commit for sight

Poland Association of Visual Impairment

of Wielkopolska

Donation: 2,891 €

Support to dance workshops for visual

impaired people during the Poznan



Helen Keller International Donation 32,000 €

Support to visually impaired especially underprivileged children through the program ChildSight.



Switzerland Ordre de Malte Donation 4,700 €

Finance cataract operations in Burkina Faso.



Center for Blind and Visually

Donation: 2,141 € Support to the center's educational program

Impaired Youth Ljubljana

Taiwan Orbis Taiwan Donation 2,500 € Charity Fund Raising Campaign to support the work of Orbis Taiwan

Russia

Foundation "Illustrated books for

small children"

Donation: 18,700 €

Distribution of adapted book to visually

impaired children.



Spain **Fundacion ONCE**

Donation 12,474 € Candles were sold and 100% of the proceeds were donated to support the training of mediators for deaf and blind people



sets were offered and a part of the profits were donated to the Foundation For the Blind in Thailand.



Malaysia Malaysian Association for the Blind Donation: 9,944 €

Purchase educational tools for the association



Mexico Guide dog school for blind People

Donation: 1,543 € Funds for the functioning of the school. Croatian Association of

Donation 1,200 € Support the development of a pictures tactile books for visually impaired children

Croatia

the Blind



Focus on 2 Projects:

ALL PURCH TYPEDALL

Poland

Once a year, in August, the International Modern Dance Festival takes place in Poznan, Poland. During this festival, dance is made accessible dance to everyone through a special dance workshop for visually impaired people.



During one week, 30 visually impaired enjoyed the pleasure of dancing.

Croatia

their stores.

The subsidiary launched a program called « what is around » with a historic partner the Croatian Association of the Blind. This year, Croatia collected I euro to each hand cream sold in

The aim was to develop an adapted illustrated book for visually impaired children. The book is composed of tactile pictures and small text printed in braille alphabet.

Our employees participate

10 subsidiaries
committed with over 143
staff members who
participated

Over 80,000

euros

collected

benefited from the L'OCCITANE's subsidiaries projects



EXAMPLES of LOCAL ACTIONS

USA: for over 3 years, L'OCCITANE US partner with Helen Keller International to provide ophtalmologic care to underprivileged children.



This year, **100** employees participated to the campaign and helped the HKI team to provide cares and glasses to **1.400** children.

RUSSIA: The employees of the Russian subsidiary decided to commit with the Foundation "Illustrated books for small blind children". 100 of the Russian

employees collected 18,000 euros and 370 illustrated books with braille were distributed to visually impaired children

BONNET



In March 2011, a magnitude 9 earthquake occurred in Japan. Just after the catastrophe, the L'OCCITANE Japan team decided to take action to help the earthquake victims.

Due to the strong bond between Japan and L'OCCITANE, the firm joined together with its Japanese employees to support reconstruction.

Thanks to the support of the L'OCCITANE employees and shareholders, 2 million euros have been collected in September 2011 for a reconstruction project in the city of Kamaishi.

Our 3 first projects

Provide comfort to the victims

In the aftermath of the disaster, 50,000 L'OCCITANE products were distributed by Japanese employees to the victims in emergency centers. In this way, L'OCCITANE employees were able to provide basic amenities to the earthquake victims.

Rebuild the Kamaishi Community center



The Kaimashi center after the reconstruction

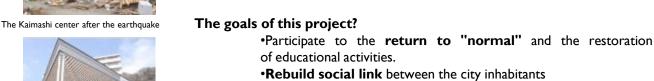




Provide new uniforms for the children's center

15 000 Euros were allocated to the purchase of uniforms to enable children from the center to participate in sports again.. These uniforms represent a first step towards a return to a normal situation.

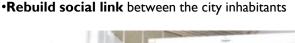
There are new projects to come with the remaining funds.



of Kamaishi, city affected by the earthquake. The goals of this project?

In June 2011, L'OCCITANE decided to partner with the NGO KnK Children without Borders to renovate a community center, for the inhabitants

of educational activities.





Children of the Kaimashi Center



L'OCCITANE

Philanthropy in Provence

Since 2010, all projects concerning the preservation of Knowledge of Nature and Tradition have been managed by L'OCCITANE headquarters in Manosque. An annual committee select projects supported. L'OCCITANE is for instance committed to the encouragement of organic agriculture in the region (AGRIBIO 04), funding to create distillation workshops at the European University of Scents and Flavours (UESS).

The international Perfume Museum of Grasse

In 2006, L'OCCITANE began support for the renovation of the International Perfume Museum of Grasse. This museum was the first public establishment devoted to the history of the perfume industry and the preservation of it's worldwide heritage. It houses the most elegant collections from the five continents, all the way from ancient times to the present day. L'OCCITANE supported the renovation of the section of the Middle-Age perfumes.

In 2011-2012, L'OCCITANE kept on its partnership with the museum and financed the vegetalisation of 4 arbors with flowers and plants used by L'OCCITANE in its products.



Partner: International Perfume Museum of Grasse **Website**: www.museesdegrasse.com



Salagon Botanical Gardens

Salagon is a museum, with wide-ranging ethnographic collections and a research and documentation centre on provencal plants. L'Occitane supports children workshops to discover aromatics plants and their uses.

Preservation and promotion of Lavender

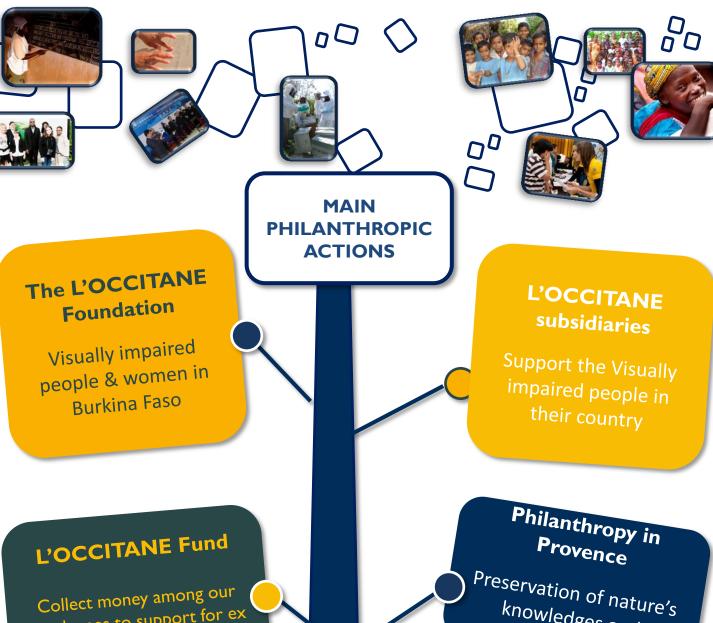
Lavender is in the heart of L'OCCITANE. It was the first ingredient used by Olivier Baussan in the 70's. Deeply connected to Provence, this plant and its culture are now threatened by a tiny insect, the leafhopper.

With this in mind, in 2011-2012 L'OCCITANE has decided to support the CRIEPPAM by creating a fund for the protection of Lavender. The aim is to find a solution to fight against the lavender disease and to support the Lavender producers in Provence.

L'OCCITANE has also a strong partnerships with Lavender Routes and its « Secrets de Lavande » photography expo which offer an original way to discover traditional skills and savoir faire of Provence.



Partners: CRIEPPAM – Routes de la Lavande **Websites**: www.sauvegarde-lavandes-provence.org www.grande-traversee-alpes.com/routes-de-la-lavande



Collect money among our employees to support for ex exceptional humanitarian project in Japan

Sensoriality

Authenticity

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knowledges and

traditions

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